



Patient Rights and Responsibilities

Rights

-  Be treated with dignity and respect, in a manner that is courteous and sensitive to the spiritual and cultural needs of you and your family.
-  Receive treatment that is safe, in a caring environment.
-  Be informed about your treatment, in a way that is understandable.
-  Personal privacy and confidentiality, regarding treatment and medical records.
-  Know the names and roles of the people treating you.
-  Receive treatment as ordered in the dialysis prescription.
-  Participate in and make decisions about all aspects of your dialysis care.
-  Bring about any dissatisfaction or complaint without reprisal and have your concerns addressed.
-  Be informed about the clinic's rules and procedures that affect you and feel free to ask questions of staff.

Responsibilities

-  Provide your current health information including medication use, hospitalization and medical history.
-  Be considerate and respectful of others in the dialysis clinic.
-  Follow the dialysis clinic rules and procedures.
-  Make every effort to arrive on time for your dialysis appointment time and/or inform the clinic if you may be late or unable to attend.
-  Stay for the entire dialysis treatment prescribed and/or express your concerns regarding your ability to comply with the treatment.
-  Report any unexpected changes in your condition.
-  Make every effort to follow your diet and fluid restrictions for better health.
-  Ask questions when you do not understand information or instructions.